

## **Cloud computing**

## General terms and concepts Jan Krüger 14.03.2018

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Cloud...?



Cloud...?



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Cloud...?



#### Cloud !



#### Cloud !



#### **Cloud Computing**





#### **Cloud computing service models**



Source: Microsoft.

#### Infrastructure as a Service (laaS)

- → most basic cloud service
- $\rightarrow$  provision of VMs, IPs, DBs, Firewalls, ...

#### Platform as a Service (PaaS)

- → Simplifies Cloud access
- → Provision of a OS, APIs, Web Server, execution & development environments ...

#### Software as a Service (SaaS)

 $\rightarrow$  Access via clients on computers, mobile devices, browsers and etc.

 $\rightarrow$  Provision of applications and services (often installed + operated by the cloud provides)

## **Cloud Computing**



- Simulating a certain environment / resources
- In case of "virtual machines":
  - BIOS
  - CPU
  - RAM
  - IO devices (network, disk, serial I/O, display)
- Overhead (especially for I/O)
- Hardware support in modern CPUs

#### Virtualization

- Hypervisor
  - Software providing virtualization
    - VMware, Xen, HyperV, VirtualBox, qemu/kvm, ...
    - Application or complete operation system
  - Machine a hypervisor software runs on
- May also provide virtual networks / storage

#### Virtualization vs. Cloud

- Virtualization → Cloud:
  - Virtualization is base for laaS clouds
- Cloud → Virtualization:
  - Cloud software manages hypervisors
  - Configuration of networks, storage, virtual machines
  - Actual work done by hypervisors

#### Cloud is great...

- Highly flexible
- Scalable on demand
- User friendly
- "Emancipation" of users
- Widely adopted and accepted
- Public clouds / private clouds / hybrid clouds

#### ...but...



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https://www.heise.de/security/meldung/Anzahl-entfuehrter-MongoDB-Datenbanken-steigt-rasant-3592539.html https://security.googleblog.com/2016/02/cve-2015-7547-glibc-getaddrinfo-stack.html https://blog.gualys.com/securitylabs/2017/06/19/the-stack-clash

- Software is not perfect
- New security holes are discovered daily
- Bugs are actively abused
- Systems need to be protected and updated regulary

"Classic" setup:

- Automatic system updates for user machines (desktops)
- System administrator's duty for servers

#### How about cloud setups and virtual machines?

#### Not the system / cloud administrator's task!

- Not ALLOWED to inspect virtual machines
- Inspection technically not feasible
- A zoo of different operating systems, releases, image formats...
- Updates may break applications

#### ...but...

- Monitoring of activities
- Inform user in case of abnormalities
- Terminate virtual machines

(part of the fine print of the cloud's user policy)

#### **Partly developers / image creators task!**

- Users rely on sane images / well developed applications
- Use best practices for security (e.g. no password based login)
- Avoid standard passwords for services
- Ensure passwords are updated by the user
- Requires understanding of infrastructure/operation/administration  $\rightarrow$  **DevOps**
- DevOps / automation sessions on tuesday!
- Image hardening on wednesday!

#### Also the user's task!

- Users may install their own applications
- Correctly securing a system is difficult
- Usually no automatic updates configured in VM images
- Tutorials often skip security aspect
  - Just get the software up and running
  - Default passwords ("change them later....")
  - Forget about securing...
  - $\rightarrow$  Cloud setup a compromise between
  - Freedom (users allowed to do everything / use every application)
  - Security (users are restricted)

## de.NBI way:

- Recommended official supported images (Ubuntu LTS), but also allow users to upload & use their own images
- Restrict external network access
  - SSH
  - HTTP/HTTPS
- Work with datacenter on network monitoring
- EDUCATE users!



# **Openstack**<sup>TM</sup> CLOUD SOFTWARE

#### What is OpenStack?

- Open source cloud computing platform (Rackspace and NASA founded)
- Main directives
  - Software to provide virtual machines on standard hardware at massive scale
  - Open source software to build public and private clouds
  - Software to reliably store billions of objects distributed across standard hardware
- Collection of different open source components
- Global software community of developers
- Used by corporations, service providers, researchers, and data centers

#### **OpenStack Components**

- Keystone identity / user management
- Nova compute & virtualization
- Glance image repository
- Cinder block storage / volumes
- Neutron networking
- Swift object storage
- Horizon dashboard / user interface

(openstack.org currently lists 46 components / sub projects.....)

#### **OpenStack at one glance**



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- Execution of compute workloads (compute controller)
  - Scheduler places instances on compute hosts (respecting filter rules, e.g. CPU, RAM, Disk, ...)
- No virtualization by itself (libvirt API interaction with hypervisors)
  - Hypervisor agnostic
  - Support for Libvirt (KVM, QEMU, Xen, LXC), XenAPI, Hyper-V, VMware ESX, PowerVM, Docker, Bare-metal, ...
- Overcommit of RAM and CPUs

- Provides registration & delivery service for virtual disk images
- Highly available (write-once, read-many storage)
- Possible to run independent as IaaS (Image as a Service)
- Image copied on use by Nova
- Format agnostic
  - e.g. raw, qcow2, VHD, AMI, VDI
  - Image verification (integrity)
- Metadata properties
  - e.g. specify virtual hardware preferences

## **OpenStack: Neutron**

- Network infrastructure management
- Allows configuration and deployment of
  - Networks
  - Routers
  - Sub-nets
  - Ports
- Each instance bound to one security group
- Security Group: Collection of network access rules
- Access rules
  - Control network traffic from/to to all VM instances in this group
  - Can be modified at any time
  - Automatically enforced to all running instances

#### **OpenStack: Cinder**

- Storage in instances is non-persistent
  - lost when instance terminated
- Provides persistent block storage
  - API compatible with Amazon's Elastic Block Store
- Volumes are accessed via iSCSI
- Attached uniquely (only one instance)
- Supports multiple storage backends
  - LVM, Gluster, Ceph, ...

#### **OpenStack: Horizon**

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- Web based user interface
- Suitable for most simple task
- Complex task via command line interface or REST API

#### **OpenStack: Horizon**

Thanks for your attention!

Questions?